

OHIO APS Operational Plan 2021 – 2024

State	Ohio
Contact	Heidi Turner-Stone
Budget Allocation	\$9,405,187.00 (ARPA Grant 1 + ARPA Grant 2)
Timeline	<p>AMERICAN RESCUE PLAN ACT (ARPA) OF 2021- Grant 1 August 2021 – September 2023</p> <p>AMERICAN RESCUE PLAN ACT OF 2021 - Proposed Grant 2 August 2022 – September 2024</p>
Vision 2025	Ohio’s adults aged 60 and older, who are handicapped by the infirmities of aging and who reside in an independent living arrangement, are protected from abuse, neglect, and exploitation.
Mission Statement	Ohio’s adult protective services program is state supervised, and county administered. Through partnerships between public and private agencies, the program works to ensure the protection of adults aged 60 and older, who are handicapped by the infirmities of aging and living in an independent living arrangement, from abuse, neglect, and exploitation. Through the front-line work conducted by local county agencies, and with oversight by the state department of job and family services, the program seeks to do this by raising awareness of and responding effectively with the provision of services. These services will promote the independence and enhance the dignity of those we serve, while helping them lead independent, meaningful, and dignified lives.
Guiding Principles / Core Values	<p>Guiding Principles of Ohio’s APS Program</p> <ul style="list-style-type: none"> • Adults have the right to be safe in the least restrictive living arrangement. • Adults have the right to make decisions that do not conform with social norms, as long as they do not harm others. • Adults must retain all their civil and constitutional rights unless some of these rights have been restricted by court action. • Adults are presumed competent and to have decision-making capacity. • Adults with cognitive capacity have the right to accept or refuse services. • Adults who appear to lack cognitive capacity must be professionally evaluated - if a lack of capacity is confirmed, APS and the courts will take steps to protect the person from harm. • Interventions in the lives of adults must be adequate and appropriate to their needs and wants; intervention should not be worse than NOT intervening.

<p>Goals for Program Improvement</p>	<p>A. Client Outcomes</p> <ul style="list-style-type: none"> • Prevent abuse, neglect, or exploitation of adults aged 60 and older who are handicapped by the infirmities of aging and reside in an independent living arrangement. • Protect adults aged 60 and older who are handicapped by the infirmities of aging and reside in an independent living arrangement from abuse, neglect, or exploitation. • Help adults aged 60 and older who are handicapped by the infirmities of aging and reside in an independent living arrangement become as self-sufficient as possible and continue to live in their own homes as long as possible. • Connect adults aged 60 and older who are handicapped by the infirmities of aging and reside in an independent living arrangement to the least restrictive services that will alleviate abuse and allow them to remain them in the community • Emphasize a person-centered culture that provides outreach, embraces diversity, and assists with and honors individual choice and decision making. <p>B. Workforce</p> <ul style="list-style-type: none"> • Highly trained, engaged, passionate, and resilient adult protective services staff, supervisors, and administrators. • Training needs are assessed, and new training needs are addressed • Encourage a minimum of one dedicated adult protective services worker per county. • Improved ability to address complex cases (e.g., financial exploitation, self-neglect, etc.) <p>C. Teamwork</p> <ul style="list-style-type: none"> • Create a strong environment that facilitates teamwork and communication around Ohio’s APS mission and vision. • Promote consistent best practice across counties for the delivery of APS services. <p>D. Community Relations</p> <ul style="list-style-type: none"> • Members of the community, as well as other services providers, will have a clear understating about APS mandate. • Area Agencies on Aging and APS have better working relationships. • Every county is directly involved in an engaged and supported Interdisciplinary Team (I-Team). • Current memorandums of understating among service providers and APS are in place in each county • Establishment of Fatality Review Teams in Ohio counties. <p>E. Use of Data and Quality Assurance</p> <ul style="list-style-type: none"> • There is a quality assurance and technical assistance process that addresses not only compliance, but best practice for APS in Ohio. • Enhanced and more user-friendly Ohio Database for Adult Protective Services (ODAPS). • Participate in research on best practices in APS and utilize feedback from researchers.
---------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Targeted Improvement Projects	<p>Funding will be used for targeted improvement projects that address the following areas as illustrated below –</p> <ul style="list-style-type: none"> • Service Provision (at the county level) • Data Collection • Quality Assurance • Public Awareness/Community Outreach • Training/Skill Building 				
Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
<p>In a state supervised, county administered environment, enhanced and improved direct services by local agencies are paramount to ensure the safety and well-being of Ohioans aged 60 and older who are handicapped by the infirmities of aging and reside in an independent living arrangement.</p>	<p>Targeted Improvement Project 1 – \$5,280,000.00 –</p> <p>Allocations to each of the 88 county departments of job and family services (CDJFS) that are mandated to provide APS services in Ohio.</p> <p>August 2021 - (approximately \$22,800.00 each)</p> <p>August 2022 – (approximately \$37,000.00 each)</p>	<p>Based on the needs of the agency and those eligible for APS services, each county will conduct activities that provide for the best client outcomes.</p> <p>Each CDJFS will be asked to provide a written activity plan to ODJFS regarding how funds are anticipated to be spent. The plan should include a list of items and/or projects the CDJFS plans to spend the funds, and an initial description of how the funds will impact APS in the county. CDJFSs will be requested to provide updates to ODJFS every six months so that progress can be monitored.</p>	<p>“Wrap-around” services and other necessary goods/supplies/support for APS clients.</p> <p>Establishment of emergency, short-term shelters for APS clients.</p>	<p>Improved processes for intake, conducting investigations, case planning, and providing for services.</p> <p>New and improved partnerships and processes for responding to financial exploitation.</p>	<p>Increase in appropriate service provision for APS clients.</p> <p>Older adults will be able to remain in their own homes, making decisions for themselves as their capacity allows.</p> <p>Decrease in recidivism of APS cases.</p>

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
Improved data collection for purposes of meeting requirements of the National Adult Maltreatment Reporting System (NAMRS), as well as for planning and policy development at the state and local level.	<p>Targeted Improvement Project 2–</p> <p>\$1,000,000.00 –</p> <p>Improving data collection at the state level</p>	<p>Enhancements and improvements to the Ohio Database for Adult Protective Services (ODAPS).</p> <p>Purchase of more licenses to increase number of workers able to access and use ODAPS.</p>	<p>Increase user-friendliness of ODAPS for case workers and supervisors.</p> <p>Add data elements so that information can be captured regarding substance abuse, service provision, etc.</p>	<p>Caseworkers and supervisors will have better access to more information regarding clients.</p>	<p>Legislators, policy developers, and managers will better plan for funding and service delivery.</p> <p>More complete and consistent information will be provided to NAMRS.</p>
Development of a quality assurance and technical assistance process to promote consistent best practice across counties.	<p>Targeted Improvement Project 3 –</p> <p>\$1,000,000.00 –</p> <p>Developing a continuous quality improvement process</p>	<p>Issue a request for proposals (RFP) for further research into Ohio’s APS program to determine ODAPS strengths and weaknesses; as well as to pull data from the system for use in developing a QA process.</p> <p>Issue an RFP to hire the assistance of experts to devise outcome measures and goals related to client services.</p> <p>Utilize research and input from qualified paid consultants to develop performance indicators.</p>	<p>A well-developed quality improvement/assurance process for Ohio’s APS program.</p>	<p>A QA/TA process used by the state to provide assistance to counties as they work to improve services to clients</p>	<p>Continued quality improvement that addresses not only compliance, but best practice as well, so that APS clients are served appropriately.</p>

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
		Training for state staff in how to continuously utilize the developed QA/TA process, and how to make improvements to it.			
Improved awareness and education related to elder abuse, neglect, and exploitation among members of the public as well as other services systems working with older Ohioans.	Targeted Improvement Project 4 – \$1,000,000.00 – Outreach/ Public Awareness	Issuance of an RFP to hire a marketing and public relations firm to begin enhancements to Ohio’s APS public awareness campaign, including web page development and design, sustainable advertising, etc.	A strong public awareness campaign that receives good response.	Increased awareness among the general public and professionals of how to recognize suspected abuse, neglect, and exploitation of older Ohioans; and, how to report it. Increased and more informed reporting of abuse, neglect, and exploitation.	Clear understanding across stakeholders about APS mandate and responsibilities of agencies involved in providing services to Ohio’s older adults so that there is seamless service provision to APS clients.
Removal of bureaucratic obstacles and improved service coordination recognizes community needs and fills gaps.	Targeted Improvement Project 5 – \$500,000.00 – Improved Community Partnerships	Participating in, and providing assistance to, statewide elder justice networks.	State level partnerships related to planning, policy development, and training for those involved in providing services for APS. Toolkit for counties to use in developing and maintaining I-Teams.	Every county is directly involved in an engaged and supported I-Team with a strong MOU.	Area Agencies on Aging and APS working better together to ensure good outcomes for APS clients. Establishment of Fatality Review Teams across the state.
Development of a well-trained, engaged, and resilient APS staff at both the state and county level.	Targeted Improvement Project 6 – \$625,187.00 –	Provision of learning and networking opportunities for state and county staff and their partners in service provision – including training,	Training and learning opportunities at least twice per year.	Training needs are determined and addressed for both caseworkers and supervisors.	Improved ability of county agencies to coordinate services for complex cases, and to combat recidivism.

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
	Administrative and training costs	conferences, and regional forums.	<p>Online Mandated reporter training made available.</p> <p>Supervisor/leadership training and support provided.</p> <p>Online ODAPS training for workers and supervisors.</p>		<p>Increased supervisory leadership and support of staff.</p> <p>APS clients will receive consistent service.</p>

Budget / Spending Plan for ARPA funds

ARPA 1- First Grant Allocation - August 2021 - September 2023

	Description	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	Total
Project 1	Grants to Ohio's 88 counties	2,000,000.00				\$2,000,000.00
Project 2	Enhancements and improvements to the Ohio Database for Adult Protective Services (ODAPS)		\$162,500.00		\$162,500.00	\$325,000.00
Project 3	Developing a continuous quality improvement process	\$125,000.00		\$125,000.00		\$250,000.00
Project 4	Outreach/ Public Awareness	\$100,000.00	\$100,000.00	\$100,000.00	\$100,000.00	\$400,000.00
Project 5	Community partnerships		\$10,000.00		\$10,000.00	\$20,000.00
Project 6	Administrative and training costs		\$14,099.50		\$33,796.50	\$47,896.00
Total		\$2,225,000.00	\$286,599.50	\$225,000.00	\$306,296.50	\$3,042,896.00

ARPA 2- Second Grant Allocation - August 2022 September 2024

	Description	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
Project 1	Grants to Ohio's 88 counties	\$3,280,000.00				\$3,280,000.00
Project 2	Enhancements and improvements to the Ohio Database for Adult Protective Services (ODAPS)	\$168,750.00	\$168,750.00	\$168,750.00	\$168,750.00	\$675,000.00
Project 3	Developing a continuous quality improvement process	\$187,500.00	\$187,500.00	\$187,500.00	\$187,500.00	\$750,000.00
Project 4	Outreach/Public Awareness	\$100,000.00	\$200,000.00	\$200,000.00	\$100,000.00	\$600,000.00
Project 5	Community partnerships	\$120,000.00	\$120,000.00	\$120,000.00	\$120,000.00	\$480,000.00
Project 6	Administrative and training costs	\$144,322.75	\$144,322.75	\$144,322.75	\$144,322.75	\$577,291.00
720572.75		\$4,000,572.75	\$820,572.75	\$820,572.75	\$720,572.75	\$6,362,291.00

Summary of ARPA 1 + ARPA 2 Expenses

	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
Summary	\$2,225,000.00	\$286,599.50	\$4,225,572.75	\$1,126,869.25	\$820,572.75	\$720,572.75	\$9,405,187.00