

**Administration on Aging
and
Centers for Medicare & Medicaid Services**

Aging and Disability Resource Center Grant Program

Organization Name: Georgia Department of Human Resources, Division of Aging Services

Project Title: Georgia's Aging and Disability Resource Center

Total Project Period: 7/1/2004 – 6/30/2007

Total Award Amount: \$799,998

Project Contact: Lauren Burby, (404) 657-5331

Project's Overall Design:

Georgia will implement Aging and Disability Resource Centers in one urban (decentralized model) and one rural (centralized model) service area to serve the elderly and people with developmental disabilities. Building upon the existing AAA based single point of entry system known as the Gateway system, which includes assessment and financial eligibility determination functions, Resource Centers will implement protocols for consistency in providing Information and Assistance services, build local coalitions, develop training and marketing strategies, and expand the service and resource database to include services for people with developmental disabilities with the long term goal of moving Georgia toward the vision of a seamless consumer one-stop shop for all target populations in need of long term care options statewide. Other regions across the state will be provided with the tools to replicate a centralized or decentralized Resource Center model for aging consumers and people with developmental disabilities. Evaluation will focus on the outcomes listed below and will draw on the client satisfaction surveys developed through the AoA Performance Outcome Measurement Project.

Target Population:

- Year One – Persons 60 and older
- Year Two and Three – Individuals with developmental disabilities

Anticipated Outcomes:

- Establish effective community coalitions and create an environment in which collaboration between service networks can occur
- Develop and implement population specific protocols for I&A increasing efficiency and effectiveness

- Expand the resource database to include resources for persons with developmental disabilities
- Cross-train staff on issues and needs of the elderly and people with developmental disabilities
- Develop a marketing strategy for the Resource Center
- Ensure the community has confidence in the Resource Center

Involvement of Community Based Organizations and Other Stakeholders:

- Advisory Committee: Georgia will create an advisory board consisting of stakeholders including agency representatives and advocates from the aging, developmental disabilities and physical disabilities networks.
- Partners: Georgia Department of Human Resources, Division of Mental Health/Developmental Disabilities/Addictive Diseases, Department of Community Health, State Medicaid Agency, Governor's Council on Developmental Disabilities, Georgia Council on Aging, AAAs, and other local agencies serving people with developmental disabilities.