

From Knowledge to Wisdom

A LIVING INTERNATIONAL EXCHANGE ON HOME AND COMMUNITY CARE



Health
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An **International** Forum...

From Knowledge to Wisdom: A Living International Exchange on Home and Community Care will provide a forum for stakeholders in the home and community care sector to share ideas, best practices and work together to share wisdom and experiences. Delegates will promote discussion around current issues and activities in home and community care in Canada and how international home and community care initiatives are applicable to the Canadian health system.

A program has been developed that will create a spirited, dynamic exchange among home and community care policy makers, program planners, managers, service providers, clients, family and volunteer caregivers, and researchers from around the world. Ultimately, the conference will contribute to enduring and valuable outcomes, such as:

- A pool of research, development and application initiatives that advance quality home and community care and more responsive health systems in the 21st century
- The discovery of the latest solutions being used elsewhere and, through the synergy of international knowledge, the creation of new solutions
- An agenda of key themes and issues in home and community care for the future.

Be a **part** of it.

www.homecareglobalexchange.com

April 21-24, 2002
Sheraton Centre Hotel
Toronto • Canada

Questions?

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**Home & Community
Care Conference**

in care of:

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Preliminary Program

Sunday, April 21, 2002

3 pm Registration / Vide Office Area
6-10 pm **EXHIBITION** / Grand West Ballroom & Grand Centre Ballroom Foyer

7-8:30PM OPENING PLENARY

Grand West Ballroom

Welcome and Introduction

Barbara Ouellette Director, Health Services Division, Health Canada, Ottawa, Ontario, Canada

From Knowledge to Wisdom "Putting a New Spin on Community Care"

Shirlee Sharkey, President & Chief Executive Officer, Saint Elizabeth Health Care, Markham, Ontario, Canada

8:30 -10 pm **OPENING RECEPTION** / Grand Centre Ballroom

Monday, April 22, 2002

7:00 am Registration / Vide Office Area
7:30-8:30 am Continental Breakfast / Grand Centre Ballroom
8 am **EXHIBITION OPENS** / Grand West Ballroom & Grand Centre Ballroom Foyer

8:30-10AM OPENING PLENARY

Grand West Ballroom

8:30-9:15 am

Health Care in Canada - The Role of Home and Community Care

Honourable Anne McLellan, Minister of Health, Government of Canada (to be confirmed)

Dignity at Home: The Role of Palliative Home and Community Care – A Canadian Perspective

Senator Sharon Carstairs, Minister with Special Responsibility for Palliative Care, Government of Canada (to be confirmed)

9:15-10:00 am

Will Home Care Be There When We Need It?

Michael Decter, President, Lawrence Decter Investment Counsel Inc., Toronto, Ontario, Canada

10-10:30 am Refreshment Break & Exhibition / Grand Centre Foyer

10:30-12PM CONCURRENT SESSIONS

Session 1 Windsor East Room

A) Whole Systems Project: Brighton and Hove, UK / Author: Annie Callanan • Annie Callanan, Social Services Inspectorate, Department of Health, Brighton and Hove, United Kingdom

B) Site-Based Home Services Partnerships / Authors: Ann Semotiuk and Kurt Hall • Ann Semotiuk, Director of Operations, Capital Health Home Care, Edmonton, Alberta, Canada

Session 2 Windsor West Room

A) The Seven Stages of Caregiving / Authors: Judy Cutler and Bill Gleberzon • Judy Cutler, Director of Public Relations and Communications, Canada's Association for the Fifty-Plus (CARP), Toronto, Ontario, Canada

B) Developing a National Caregiving Strategy to Educate, Advocate and Celebrate Successes / Authors: Faye E. Porter and Bonnie Schroeder • Faye E. Porter, BScN, MA, Vice President, Quality Research and Volunteer Development, Victorian Order of Nurses (VON) Canada, Ottawa, Ontario, Canada • Bonnie Schroeder, Caregiver Project Manager, Victorian Order of Nurses (VON) Canada, Ottawa, Ontario, Canada

C) Home Care Programs: Supporting Family Caregivers / Author: Lorna Hillman • Lorna Hillman, Executive Director, Family Caregivers' Network Society, President of the Canadian Caregiver Coalition, Victoria, British Columbia, Canada

Session 3 Conference Rooms D & E

A) Workplace Stress: Its Impact on Community Health Care / Author: Mary W. French-May • Mary W. French-May, RN, BA, Quality Assurance Manager, Nightingale Health Care Inc., North York, Ontario, Canada

B) A World Class Tool for Boosting Case Management Performance / Author: Miguel A. Perez • Miguel A. Perez, PhD. Consultant, Learning and Human Performance Technologies, Hamilton, Ontario, Canada

C) The Home as a Worksite: The Social Relations of Work on Home Health Care / Authors: Joan M. Eakin, Denise Gastaldo, Kim England, Tracey Irvine, and Patricia McKeever • Joan M. Eakin, PhD, Associate Professor, Department of Public Health Sciences, University of Toronto, Toronto, Ontario, Canada

Session 4 Conference Room F

A) Evaluation of Tele-assistance Home Care Programs and their Impact on the Quality of Life of the Elderly / Author: Francisco Gongora-Maldonado

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Preliminary Program page 2

• Francisco Gongora-Maldonado, RN, Nursing Research, Unidad de Coordinación y Desarrollo de la Investigación en Enfermería, Instituto de Salud, Carlos III, Ministry of Health, Madrid, Spain

B) The Use of Telecare to Increase Integration Across a Complex and Diverse Health Region / Authors: Marianne Stewart and Shaonne Letourneau • Marianne Stewart, BScN, MHSA, Senior Operating Officer, Community Health Services and Capital Health Link, Capital Health Authority, Edmonton, Alberta, Canada

C) Partnering of Home Care and Telehealth Services / Author: Lois Scott • Lois Scott, RN, BScN, MN, Executive Vice President and General Manager, Clinidata Corporation, Toronto, Ontario, Canada

Session 5 Conference Room G

A) Acquiring Evidence to Make Wise Decisions About Approaches to Service Delivery in Home Care / Author: Carol L. McWilliam • Carol L. McWilliam, MScN, EdD, Professor, Faculty of Health Sciences, School of Nursing, University of Western Ontario, London, Ontario, Canada

B) Competition for Nursing Services Contracts and the Correlation with Nurse and Client Outcomes / Authors: Diane Doran, Jennie Pickard, Janet Harris, Peter Coyte, Andrew MacRae, and Heather Spence Laschinger • Diane Doran, RN, PhD, Associate Professor, Faculty of Nursing, University of Toronto, Toronto, Ontario, Canada

C) Trends and Patterns of Home Care Utilization by Adults / Authors: Denise Guerriere and Peter Coyte • Denise Guerriere, PhD, Assistant Professor, Department of Health Policy, Management and Evaluation, Faculty of Medicine, University of Toronto, Toronto, Ontario, Canada

Session 6 Simcoe/Dufferin Room

A) Specialized Care in the Netherlands / Author: Helianthe S. M. Kort • Helianthe S. M. Kort, PhD, Program Manager, Care Processes and Organization of Care, Netherlands Institute of Care and Welfare, Utrecht, The Netherlands

B) Healthy Community Living: Japan and Canada / Author: Masako Miyazaki • Masako Miyazaki, Associate Professor, Faculty of Rehabilitation Medicine, University of Alberta, Edmonton, Alberta, Canada

Session 7 Huron Room

Focus Group

Family Caregiving • Chaired by Dr. Janice Keefe, Associate Professor and Chair, Mount St. Vincent University, Halifax, Nova Scotia, Canada (by invitation only)

12 -1:15 pm Lunch / Grand Centre Ballroom

1:15-2:30PM PLENARY SESSION

Grand West Ballroom

Introductions and Greetings from the Canadian Home Care Association • Nadine Henningson, Executive Director, Canadian Home Care Association, Ottawa, Ontario, Canada

“CARING at Home” – A United States Perspective

Val Halemendaris, President, National Association Home Care, Washington DC, United States

Welcome and Greetings From the World Home Care and Hospice Organization

Val Halemendaris, Director General, World Home Care and Hospice Organization, Washington DC, United States, on behalf of Chairman Anne Smith Gordon, Bermuda

2:30-3 pm Refreshment Break & Exhibition / Grand Centre Foyer

3-4:30PM CONCURRENT SESSIONS

Session 8 Windsor East Room

A) Accreditation of Home Care Services: Evolution and Impact / Authors: Chantal Marin-Comeau and Luba Shumsky • Luba Shumsky, Accreditation Specialist, Emerging Markets Team, Canadian College Health Services Association, Ottawa, Ontario, Canada

B) Accountability Frameworks, Performance Measurement and Accreditation / Author: Susan Munro • Susan Munro, RN, BScN, MHSc, CHE, Vice President, Health Services, Saint Elizabeth Health Care, Markham, Ontario, Canada

Session 9 Windsor West Room

A) Mental Health Council of Australia / Author: Des Graham • Des Graham, Chief Executive Officer, Mental Health Council of Australia, Deakin West, Australia

B) The Mental Health/Home Care Joint Initiative in Capital Health / Authors: Ann Semotiuk, Carol Durocher, Mary D'Amico and Eleanor Grant • Ann Semotiuk, Director of Operations, Capital Health Home Care, Edmonton, Alberta, Canada

Session 10 Conference Rooms D & E

A) Creating Transnational Linkages in Home and Community Care / Authors: Kelly Murphy, Patricia McKeever, and Peter Coyte • Kelly Murphy, MEd, Manager, Knowledge Transfer, Home and Community Care Evaluation and Research Centre, University of Toronto, Toronto, Ontario, Canada

B) Building Community Care Research Capacity: The Community Care Research Centre / Authors: Brian G. Hutchison, Jenny Ploeg, Janis North,

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Preliminary Program page 3

Barbara MacKinnon, Wendy Roy, Juanita Gledhill and Jane Soldera • Brian G. Hutchison, MD, MSc, CCFP, Professor, Departments of Family Medicine and Clinical Epidemiology and Biostatistics, McMaster University, Hamilton, Ontario, Canada

C) Making it Work: Proactive Strategies for Managing a Large Collaborative Study of Home Health Care / Authors: Katherine Osterlund, Patricia McKeever, and Blake Poland • Katherine Osterlund, MA, Research Coordinator, Faculty of Nursing, *The 'Hitting' Home Project*, Home and Community Care Evaluation and Research Centre, University of Toronto, Toronto, Ontario, Canada

Session 11 Conference Room F

A) Informal Care and Professional Care: Bridging the Gap Between Two Worlds / Authors: Marjolein Morée and Mia Duijnste • Marjolein Morée, PhD, Program Coordinator, Informal Care and Client Empowerment, The Netherlands Institute for Care and Welfare, Utrecht, The Netherlands

B) Volunteers in Home Care / Author: Mary Suther • Mary Suther, President & Chief Executive Officer, Visiting Nursing Association of Texas, Texas, United States

Session 12 Conference Room G

A Potpourri of National and International Research

A) Marcus Hollander, President, Hollander Analytical Services Ltd., Victoria, British Columbia, Canada

B) John Hirdes, Associate Professor, Health Studies Gerontology, University of Waterloo, Waterloo, Ontario, Canada

Session 13 Simcoe/Dufferin Room

A) The First Nation and Inuit Home and Community Care Program in Canada / Authors: Joanne Lucarz-Simpson and Alma Favel-King • Joanne Lucarz-Simpson, National Coordinator, First Nation and Inuit Home and Community Care Program, Health Canada, Ottawa, Ontario, Canada • Lucy Kalinda, Inuit Tapisat of Canada • Alma Favel-King, Assembly of First Nations

B) Rapid Community Care Response Team: A Community Care Alternative to Hospital Admission / Authors: Sue Harcus and Kerry Bales • Sue Harcus, Director, Community Care • David Thompson Health Region, Red Deer, Alberta, Canada

Session 14 Huron Room

Focus Group

Palliative and Hospice Care • Chair to be confirmed

(by invitation only)

Tuesday, April 23, 2002

7:00 am Registration / Vide Office Area

7:30-8:30 am Continental Breakfast / Grand Centre Ballroom

8 am **EXHIBITION OPENS** / Grand West Ballroom & Grand Centre Ballroom Foyer

8:30-10AM OPENING PLENARY

Grand West Ballroom

Funding, Policy and Delivery Systems – An International Perspective

Alan Bowman Strategic Director for Social Care and Health, Brighton and Hove City Council, East Essex, United Kingdom

Warwick Bruen, Branch Head, Community Care Branch, Department of Ageing, Aged and Community Care Division, Canberra, Australia (to be confirmed)

Pierre Janssens, President of the Socialist Association for Health Care Services, Belgium

10-10:30 am Refreshment Break & Exhibition / Grand Centre Foyer

10:30-12PM CONCURRENT SESSIONS

Session 15 Windsor East Room

A) A Look at Home Care in Manitoba / Authors: Lori Mitchell, Evelyn Shapiro, Noralou Roos, Leonie Stranc, Sandra Peterson and Bogdan Bogdanovic • Lori Mitchell, MA, Research Coordinator, Manitoba Centre for Health Policy, Winnipeg, Manitoba, Canada

B) The Role of Ontario's Voluntary Nonprofit Organizations in the Home and Community Care Sector / Authors: Tamara Daly, A. Paul Williams and Raisa Deber • Tamara Daly, Doctoral Candidate, Department of Health Policy, Management and Evaluation, University of Toronto, Toronto, Ontario, Canada

C) First Nations of the Manitoba Region Working Together / Authors: Florence Tarrant and Edna Stevens • Florence Tarrant, RN, BN, MPA, Nursing Consultant, F. Tarrant & Associates, Halifax, Nova Scotia, Canada • Edna Stevens, Regional Co-ordinator, First Nations & Inuit Home & Community Care Program, Manitoba Region, First Nations & Inuit Health Branch, Health Canada, Winnipeg, Manitoba, Canada

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Accommodations

The Sheraton Centre Toronto Hotel is host to this year's conference. The hotel is located in the heart of Toronto's live theatre, business and entertainment districts and directly connected to an underground city which features 6 miles of shops and services, including the Eaton Centre.

A special rate of **\$199.00 per night**, single or double occupancy, has been reserved for the conference. To make your reservation, call the hotel directly at **416-361-1000** or **1-800-325-3535** (Add Canada's county code -1- when dialing from outside Canada or the US) and mention the Home and Community Care Conference.

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Session 16 Windsor West Room

A) Community Health Care - An Example from Pakistan / Authors: Masako Miyazaki and A. Munim Khan • Masako Miyazaki, Associate Professor, Faculty of Rehabilitation Medicine, University of Alberta, Edmonton, Alberta, Canada • A. Munim Khan, Head of Department of Urology & MIS/Member Governing Body, Millat Hospital/Millat Foundation, Sadikabad, Pakistan

B) The Dominant Health Model in Practice Directs Assessment / Author: Diane McCormack • Diane McCormack, RN, BN, MSc, Professor, Department of Nursing, University of New Brunswick, St. John, New Brunswick, Canada

Session 17 Conference Room D & E

A) Canadian Home Care Human Resources Sector Study / Author: Christine Da Prat • Nadine Henningsen, Co-Chair and Executive Director, Canadian Home Care Association, Ottawa, Ontario, Canada

B) Nursing Human Resources Sector Study
• Speaker to be confirmed

C) Physician Human Resources Sector Study
• Speaker to be confirmed

Session 18 Conference Room F

A) Home Care for Children and Youth: Lessons Learned from the 2001 CYHN Forum / Authors: Geoffrey Dougherty and Stacey Daub • Geoffrey Dougherty, MDCM, Division Head, Intensive Ambulatory Care Service, The Montreal Children's Hospital, Montreal, Quebec, Canada • Stacey Daub, Director of Client Services, Toronto Community Care Access Centre, Toronto, Ontario, Canada

B) Extraordinary Home Care Funding for Children with Life Threatening Health Care Needs / Authors: Laurene Algar and Holly Bzeta • Laurene Algar, RN, BScN, Home Care Manager, Children's Services, Capital Health Home Care, Edmonton, Alberta, Canada • Holly Bzeta, Pediatric Clinical Nurse Specialist, Calgary Health Region, Home Care, Calgary, Alberta, Canada

C) Health Professional Acceptability and Satisfaction of Home Chemotherapy for Children with Cancer / Authors: Bonnie Stevens, Marilyn Booth, Patricia McKeever, Mark Greenberg, Carol Millar, Janet Gammon, Stacey Daub and Amiram Gafni • Bonnie Stevens, RN, PhD, Professor, Faculty of Nursing, University of Toronto, Signy Hildur Eaton Chair in

Paediatric Nursing Research, The Hospital for Sick Children, Toronto, Ontario, Canada

Session 19 Conference Room G

A) Managing Geriatric Swallowing and Nutrition Issues in the Community Dwelling Elderly – A Logic Model / Authors: Lisa Sokoloff and Nicole Shuckett • Lisa Sokoloff, MS, CCC-SLP, Speech-Language Pathologist, Reg. CASLPO, Baycrest Centre for Geriatric Care, Toronto, Ontario, Canada • Nicole Shuckett, MS, Registered Dietitian, Baycrest Centre for Geriatric Care, Toronto, Ontario, Canada

B) Planning a Home Based Respiratory Rehabilitation Program / Authors: Kenneth Tin and Leanne Grant • Kenneth Tin, RRT, CHE, EdD, Regional Director, Rehabilitation Services, Crossroads Regional Health Authority, Wetaskiwin, Alberta, Canada • Leanne Grant, RRT, CAE, Co-ordinator, Respiratory Rehabilitation Program, Crossroads Regional Health Authority, Wetaskiwin Health Centre, Wetaskiwin, Alberta, Canada

C) Problem Drinking and Problem Gambling: The Design, Testing and Results from Two Secondary Prevention Programs / Author: Ellie Robson • Ellie Robson, Health Strategy Researcher, Capital Health, Public Health Division, Edmonton, Alberta, Canada • Joy Edwards, Manager, Population Health Assessment, Capital Health, Public Health Division, Edmonton, Alberta, Canada

Session 20 Simcoe/Dufferin Room

A) Attitudes, Expectations and Needs of Older People for Telehealth Services in Home Care / Authors: Veli N. Stroetmann, Tobias Huesing, Lutz Kubitschke, and Karl Stroetmann • Veli N. Stroetmann, Empirica Gesellschaft fuer Kommunikations - und Technologieforschung mbH, Oxfordstr, Germany • Karl Stroetmann, Empirica Gesellschaft fuer Kommunikations - und Technologieforschung mbH, Oxfordstr, Germany

B) Aging in Your Place with IP Based Technology / Author: Masako Miyazaki • Masako Miyazaki, Associate Professor, Faculty of Rehabilitation Medicine, University of Alberta, Edmonton, Alberta, Canada

Session 21 Huron Room

Focus Group

Why is Homecare a Gender Issue and Why Should We Care? • Chaired by Pat Armstrong, Department of Sociology, York University, Toronto, Ontario, Canada (by invitation only)

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Preliminary Program page 5

12:00-1:15 pm Lunch / Grand Centre Ballroom

1:15-2:30PM PLENARY SESSION

Grand West Ballroom

Introduction and Greetings from the Canadian Association for Community Care • *Dr. Taylor Alexander, RSW, President and Chief Executive Officer, Canadian Association for Community Care, Ottawa, Ontario, Canada*

Knowledge Management and Technology – A Global Exchange

Alexandro Jadad, Program Director, E-Health Innovation, University Health Network, Toronto, Ontario, Canada

Gunter Eysenbach, Germany (to be confirmed)

2:30-3pm Refreshment Break & Exhibition / Grand Centre Foyer

3-4:30PM CONCURRENT SESSIONS

Session 22 Windsor East Room

A) Measuring Consistency of Personnel in Home Care: Current Challenges and Findings / Authors: *Christel A. Woodward, Judy Abelson, and Judy Brown* • *Christel A. Woodward, PhD, Professor, Department of Clinical Epidemiology and Biostatistics, McMaster University, Member, Centre for Health Economics and Policy Analysis (CHEPA), Coordinator, Clinical Health Sciences - Health Research Methodology Programme (CHS-HRM) Hamilton, Ontario, Canada*

B) A Tale of Two Systems / Authors: *Barb Mildon and Betty Laurenson* • *Barb Mildon, RN, MN, CHE, Saint Elizabeth Health Care, Markham, Ontario, Canada* • *Betty Laurenson, RN, BScN, MScN, New York, New York*

C) Enabling Technology for Care Providers / Author: *Ron G. Parker* • *Ron G. Parker, President, AdActus Care Technologies Inc., Halifax, Nova Scotia, Canada*

Session 23 Windsor West Room

A) Home Care Ethics: Exploring the Moral Entanglements of Caregiving Relationships in the Home / Author: *Elizabeth Peter* • *Elizabeth Peter, RN, PhD, Assistant Professor, Faculty of Nursing, University of Toronto, Member, Joint Centre for Bioethics, Toronto, Ontario, Canada*

B) The Socioeconomic Costs of Palliative Caregiving at Home: A Gender Analysis / Authors: *Georgia Livadiotakis, Lorraine Greaves, and Olena Hankivsky* • *Georgia Livadiotakis, MA, Research Associate, British Columbia's Women's Hospital and Health Centre, Vancouver, British Columbia, Canada* • *Lorraine Greaves, PhD, Director, British Columbia's*

Women's Hospital and Health Centre, Vancouver, British Columbia, Canada

C) The Meaning of Home for Home Care Recipients / Authors: *Jan Angus, Isabel Dyck, Patricia McKeever, and Pia Kontos* • *Jan Angus, RN, PhD, Assistant Professor, Faculty of Nursing, University of Toronto, Toronto, Ontario, Canada*

Session 24 Conference Room D & E

A) Accountability in Home Care's Self-Managed Care (SMC) Option / Author: *Ann Semotiuk* • *Ann Semotiuk, Director of Operations, Capital Health Home Care, Edmonton, Alberta, Canada*

B) Strategic Change in Home and Community Care, Authors: *Susan Vandevelde-Coke and Janet Simm* • *Susan Vandevelde-Coke, RN, MBA, PhD. (C)., Vice President, Operations, VON Canada, Ottawa, Ontario, Canada* • *Janet Simm, BScN, Vice President, Operations, VON Canada, Halifax, Nova Scotia, Canada*

C) A National Home Care Program Will Help Canada out of the Current Home Care Crisis / Author: *Ambrose M. Hearn* • *Ambrose M. Hearn, President & Chief Executive Officer, VON Canada, Ottawa, Ontario, Canada*

Session 25 Conference Room F

A) From Medicare to Home and Community: Community Capacity and the Case of Chinese and Caribbean Seniors / Authors: *Janet M. Lum, A. Paul Williams, Joseph H. Springer, Raisa B. Deber, Simonne Ruff and Tamara Daly* • *Janet M. Lum, PhD, Associate Professor, Politics and Public Administration, Ryerson University, Toronto, Ontario, Canada* • *A. Paul Williams, PhD, Associate Professor, Department of Health Policy, Management and Evaluation, University of Toronto, Toronto, Ontario, Canada* • *Joseph H. Springer, PhD, Professor, School of Urban and Regional Planning, Ryerson University, Toronto, Ontario, Canada*

B) The Structure of Helping Networks for Community Dwelling Seniors with Arthritis / Authors: *Cheryl A. Cott, Jennifer Boyle, Monique Gignac, and Elizabeth Badley* • *Cheryl A. Cott, PhD, Associate Professor, Department of Physical Therapy, University of Toronto, Toronto, Ontario, Canada*

C) Specialized Services for Frail Seniors: Integrating Home and Hospital / Author: *David Ryan* • *David Ryan, PhD, C. Psych., Director of Education, Regional Geriatric Program of Toronto, Assistant Professor, Faculty of Medicine, University of Toronto, Toronto, Ontario, Canada*

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Session 26 Conference Room G

A) Integrating Physician Services in the Home (IPSITH) / Authors: Irene Cohen, John Sangster and Joan Mitchell • Irene Cohen, MD, CCFP, Medical Coordinator, IPSITH, Community Care Access Centre of London and Middlesex, London, Ontario, Canada

B) A Comparison of the Predictors of Use of Home Support Services and Home Health Care / Authors: Dorothy A. Forbes, Norma Stewart, Malcolm Anderson, Karen Parent, and Debra Morgan • Dorothy A. Forbes, RN, PhD, Associate Professor, College of Nursing, University of Saskatchewan, Saskatoon, Saskatchewan, Canada

Session 27 Simcoe/Dufferin Room

A) Telehealth Home Monitoring: Benefit Assessment and Delivery Models for a CHF Service / Authors: Karl Stroetmann and Veli Stroetmann • Karl Stroetmann, Empirica Gesellschaft fuer Kommunikationen - und Technologieforschung mbH, Oxfordstr, Germany

B) Multi-purpose Intelligent Distant Patient Monitoring Technology and the Clinical Impact of Telehomecare / Authors: Krystyna Pecko and Roger Gauthier • Krystyna Pecko, MD, MSc, Director of Professional Services, Anna-Laberge Hospital, Châteauguay, Quebec, Canada

Session 28 Huron Room

Focus Group

From Data via Evidence to Practice /Chaired by Dr. Peter C. Coyte, Professor of Health Economics, CHSRF/CIHR Health Services Chair, Department of Health Policy, Management and Evaluation, University of Toronto, Toronto, Ontario, Canada

(by invitation only)

Wednesday, April 24, 2002

7am Registration / Vide Office Area
7:30-8:30 am Continental Breakfast / Grand West Ballroom

8:30-10AM OPENING PANEL PRESENTATION

Grand West Ballroom

A Report From Knowledge Exchange Focus Groups...

Gender Issues • *Pat Armstrong*

Palliative and Hospice Care • *to be confirmed*

Data and Information • *Peter Coyte*

Informal Caregiving • *Janice Keefe*

10-10:30 am Refreshment Break / Grand West Foyer

10:30-11:45AM CLOSING PLENARY

Grand West Ballroom

An Amazing Journey Into the Future of Home Care

Frank Feather, Futurist

11:45-12:00PM CLOSING REMARKS

Grand West Ballroom

The Global Exchange Continues

Shirlee Sharkey, President and Chief Executive Officer, Saint Elizabeth Health Care, Markham, Ontario, Canada

Please note:

Focus Groups will be limited to 10-15 delegates and will be made up of a combination of international and national delegates.

In an effort to foster a spirited global exchange, the number of Canadian delegate spaces may be limited on a per region basis. Register early to avoid disappointment!

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The Sheraton Centre Toronto Hotel

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ADDRESS: _____

POSTAL CODE: _____ PHONE: _____

ARRIVAL DATE: _____ TIME: _____

DEPARTURE DATE: _____ # OF GUESTS: _____

SHARING ROOM WITH: _____

Check-in Time: 3:00 pm • Check-out Time: 12 noon

Guest Room Rates for the From Knowledge to Wisdom Conference

(Please check room type and circle bed type)

- Sheraton Guest Room (1 bed / 2 beds)..... \$199.00/night/single or double occupancy
- Sheraton Club Level (1 bed / 2 beds)..... \$259.00/night/single or double occupancy
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Card #: _____ Expiry Date: _____

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